

VOLUNTEER SERVICES

Summer 2006



Mignon Carpenter-Lee, MSW, MetroClub Director (inset, to the right of club member Lillian) hosted a team of 13 volunteers from Morgan Stanley. They painted the walls in the main room a welcoming mustard yellow, as can be seen in the above photo.

Exceptional staff bring outstanding success

Thanks to the collaboration of a multitude of talented Brooklyn Bureau program staff, tremendous growth in volunteer activity took place, agency-wide, in the last 12 months. Activity reached a four-year high, with 108 program volunteers contributing 15,398 hours of service and 220 group volunteers contributed 711 hours of service during 11 group, one-day projects.



The Brooklyn Bureau's two psychosocial programs, East New York Clubhouse and MetroClub, each hosted one-day projects. Corporate volunteers, with the help of program staff and club members, painted almost every wall in each facility. In addition to the enhanced wellness-friendly environment, club members benefited by helping to plan and paint. Of course, programs benefited by receiving thousands of dollars worth of paint, supplies and painters.

Duffield Children's Center reported an increase of 4,291 hours over last fiscal year. **Betty Stromberg**, center Director, and **Cecilia Solomon**, Head Start Director, integrated



Inset, **Betty Stromberg**, Director of Duffield Children's Center, poses with a Brooklyn Friends School Senior Intern. At left, JP Morgan Chase Summer College Interns arrive for a day of teaching and playing with the children. **Cecilia Solomon**, Head Start Director, is at right.

42 volunteers into their staff to help tutor children, oversee recreation, assist teachers in the classroom and even keep a vigilant eye at the front desk. The volunteer force is composed of Foster Grandparents, LIU college students (from JumpStart, America Reads and Common Ground), and high school senior interns from nearby Brooklyn Friends School.

A volunteer success is a staff success

At the Bedford-Stuyvesant Family Center, at-risk teens researched career options with the assistance of outstanding volunteers, who were trained and guided by two gifted staff social workers (inset, at right).

This staff-volunteer collaboration provided the teens with mentors, career speakers, career-related discussion groups with young urban professionals, a tour of the headquarters of American Express, and a visit to Columbia University. This was the third year this activity, called the Career Awareness Club, took place at the center.



Murayama, LMSW, watch the positive outcomes from their teen consumers during Presentation Night.

Presentation Night, above, included a "morning talk show appearance" hosted by volunteers Paul Barber and Rosatta Buford, brilliant young professionals from Morgan Stanley and American Express, respectively. At left, Career Awareness Club group facilitators **Kimberly Sandwall, LMSW** and **Jennifer**

A staff success is a consumer success

At the main office, Adult Rehabilitation Services social workers and clinicians supervised 32 human service, psychology, counseling and social work interns. The interns provided 3,118 hours of direct consumer service in the Diagnostic Vocational Evaluation unit, computer lab, Skills Training, Bright Lights, Pre-voc, Work Readiness, and Supported Employment programs. We-Care consumers received help from five graduate and

three undergraduate interns. **Revere Joyce**, Diagnostic Vocational Evaluation Coordinator, supervised these interns, who completed 900 hours.

What makes the Brooklyn Bureau's volunteer activity stand out is its focus on consumer benefit: 90% of the 15,398 volunteer hours were activities providing direct services to consumers. Many non-for-profits have volunteers; the Brooklyn Bureau has skilled volunteers, trained and supervised by extraordinary staff. Few agencies can make that claim.

It's no coincidence:

Next to every great volunteer is a great program staff person

Mary Tanneberger, LCSW, Director of the Bed-Stuy Family Center, thanks Paul Barber, a Career Awareness Club volunteer.



Blaise Sackett, LMSW, East New York Clubhouse Director (front), prepares Bristol-Myers Squibb employees for a paint project.



David Crutchfield, (left) TLC's Horticultural Therapist, welcomes TIAA-CREF employees who donated and planted trees in the garden.

